

The Management team shall be responsible for the development, promulgation, implementation and regular review of the Company's Quality Policy

The Quality Policy of Mil-Ver Metal Company Limited is to provide products and service, which give total customer satisfaction.

We recognise that the future success of the company depends on the quality, delivery and price of our products. The quality of our products must be of the highest possible standard if we are to meet the ever-increasing levels demanded by our customers. We are committed to providing materials which are fit for the purpose, to completely meeting our customer requirements, and in continuing to do so for as long as they can reasonable expect.

The Company shall be committed to complying with all relevant safety and environmental legislation and regulations. Overall Company quality objectives shall be established by the Management team as part of Business Planning and shall be documented in the Business Plan.

Where appropriate, subsidiary objectives shall be determined to support achievement of the Company overall quality objectives.

In the production of our product due care shall be taken and safety considerations given a priority in order to minimise potential risks to our employees, neighbours and other interested parties. Additional efforts shall be made by both management and all employees to minimise any adverse impacts upon the environment through implementation of IPPC.

One of our quality objectives is to continually meet the requirements of BS EN ISO 9001:2008. Conformance to the procedures and systems recorded in the Quality and Procedures Manuals is mandatory, and will enable us to meet this objective.

In addition to strict adherence to these procedures, goals, objectives and the measurement of their achievement shall be established as part of the Company's initiative to maintain and continuously improve the quality of both our products and service. In this connection we will need to continually develop and maintain the right attitude towards high quality achievement throughout the company. Only in this way will we reach our Company Quality Policy of complete customer satisfaction.

This policy shall be regularly reviewed by the management to ensure its continuing suitability and applicability. The Managing Director charges all members of the Company's management with the responsibility for ensuring that personnel under their charge are aware of the Quality Policy.

S D Miles
Managing Director

